

## **Return Policy**

Products purchased directly from [www.bissproducts.com](http://www.bissproducts.com), [www.strikerhandtools.com](http://www.strikerhandtools.com) or [www.riskracing.com](http://www.riskracing.com) may be returned for a full refund within 30 days of the order ship date\*. All returns must be accompanied by the original receipt and a return authorization number (RMA #). To obtain an RMA # contact customer care at 704-658-9332 or by email [returns@bissproducts.com](mailto:returns@bissproducts.com). Returned items must be received in new, unopened condition.

If defective or damaged merchandise is received contact customer care at 704-658-9332 or email [returns@bissproducts.com](mailto:returns@bissproducts.com) within 30 days of the date of purchase. All returns of defective or damaged merchandise must be accompanied by the original sales receipt. Once the defective merchandise has been received into our warehouse, a replacement unit will be shipped at our expense.

Sales of items marked as clearance, close-out or non-returnable are final. They are not eligible for a refund and will not be accepted for return.

\*The customer is responsible for return shipping costs associated with non-defective merchandise. Additional restrictions may apply, please contact us for additional information.

## **Exchanges**

At this time we do not process exchanges. If you need a different size, color or any item other than the one that you ordered, the item must first be returned.

## **Warranty**

All products are covered by a one year warranty against manufacturer defects.

**Merchandise purchased from retailers other than [www.bissproducts.com](http://www.bissproducts.com), [www.strikerhandtools.com](http://www.strikerhandtools.com) or [www.riskracing.com](http://www.riskracing.com) must be returned to the retailer from which they were originally purchased. Please call customer care at 704-658-9332 or email [returns@bissproducts.com](mailto:returns@bissproducts.com) with any questions.**

**BISS Product Development, LLC**

**Attn: Returns Department**

**200 Overhill Drive, Suite C**

**Mooresville, NC 28117**

**Questions? Call 704-658-9332 Monday thru Friday 8:00 AM – 5:00 PM EST or email anytime [returns@bissproducts.com](mailto:returns@bissproducts.com)**